

Notification of Disputed Transaction (ATM/ShareDraft/TelephoneTransfers)

Member Name: _____ Member Number: _____ Share ID: _____

Transaction Date: _____ Amount you are disputing: _____

For Non-Fraud ATM withdrawals and ATM Deposits, please only complete **Section A**. If you are disputing a check that cleared your account, please only complete **Section B**. To dispute a telephone-initiated transfer, please complete **Section C** only.

Section A

ATM and Pin Based POS Transactions only: (Please attach a copy of your receipt if available)

Full Card Number: _____ Name of ATM/Merchant: _____

ATM Terminal Address: _____

Location of ATM (Drive-up, Lobby, Exterior, etc.): _____

Type of Error: No cash received Partial amount dispensed Deposit Processing Error

If partial amount was dispensed, how much was received? _____

Single Transaction Multiple Transactions (Please Provide details on next page)

Additional Information (Terminal ID#, Check/Cash Deposit Details, Denominations Dispensed, etc.)

Section B

Complete this section for Share Draft Transactions only: (Please include copy of check with dispute)

Check Number: _____

Type of Error (select only one): Encoding Error Unrecognized Check Number Cleared Twice

For encoding errors, what dollar amount was the check written for? _____

If the check cleared twice, what was the original date the check cleared? _____

Additional Information _____

Section C

Briefly describe the telephone initiated transfer you are disputing:

Member Signature: _____

Date: _____

Additional Disputed Transactions

<u>Transaction Date</u>	<u>Merchant Name</u>	<u>Transaction Amount</u>
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